

**Open Lecture at Higher School of Economics**

**October 10, 2018**

**Myasnitskaya Street 20, Moscow**

**Strategy of applying latest  
concept of “smart cities” in the  
metropolis (challenges and tasks  
for Moscow)**

**Michinaga Kohno**

President and Chief Executive Officer

Michi Creative City Designers Inc.

# About the Speaker

**Hitachi  
Ltd.**

**40 years' experiences in Hitachi, Ltd.**

Manufacturing technologies (Research)

Internal information systems (Operation)

Strategic planning and Technological strategies

## Freelance Consultant on Smart Cities



Eastern Economic Forum  
(Vladivostok, 2016)



Smart City Seminar  
(Kazan, 2018)



“ОСТРОВ”  
(Vladivostok, 2018)



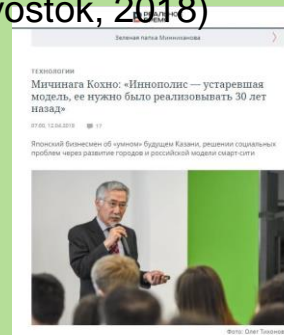
Moscow Climate Forum  
(Moscow, 2018)



Smart Cities Week  
(Washington DC, 2017)



APEC Smart City Workshop  
(Jakarta, 2017)



“Реальное Время”  
(2018)



“Introduction” to «Умный город»  
by Professor Irina Ilyna of ВШЭ  
(2018)



Latest landscape of smart cities  
in the West 2017

Michi Kozono

President and CEO Michi Creative City Designers Inc.

MICHI CREATIVE CITY DESIGNERS INC.



“Latest Landscape of Smart  
Cities in the West 2017”  
(2017)

# Changing Images of Smart Cities (1)

## First Hype

2008 - 2012

### Two extreme models

#### “Networked City”

Networking of urban  
infrastructure to create  
new value

#### “Energy-efficient City”

Use of renewable energy  
and EMS

EMS: Energy Management System

# Changing Images of Smart Cities (2)

## First Hype

2008 - 2012

### Two extreme models

#### “Networked City”

Networking of urban infrastructure to create new value

#### “Energy-efficient City”

Use of renewable energy and EMS

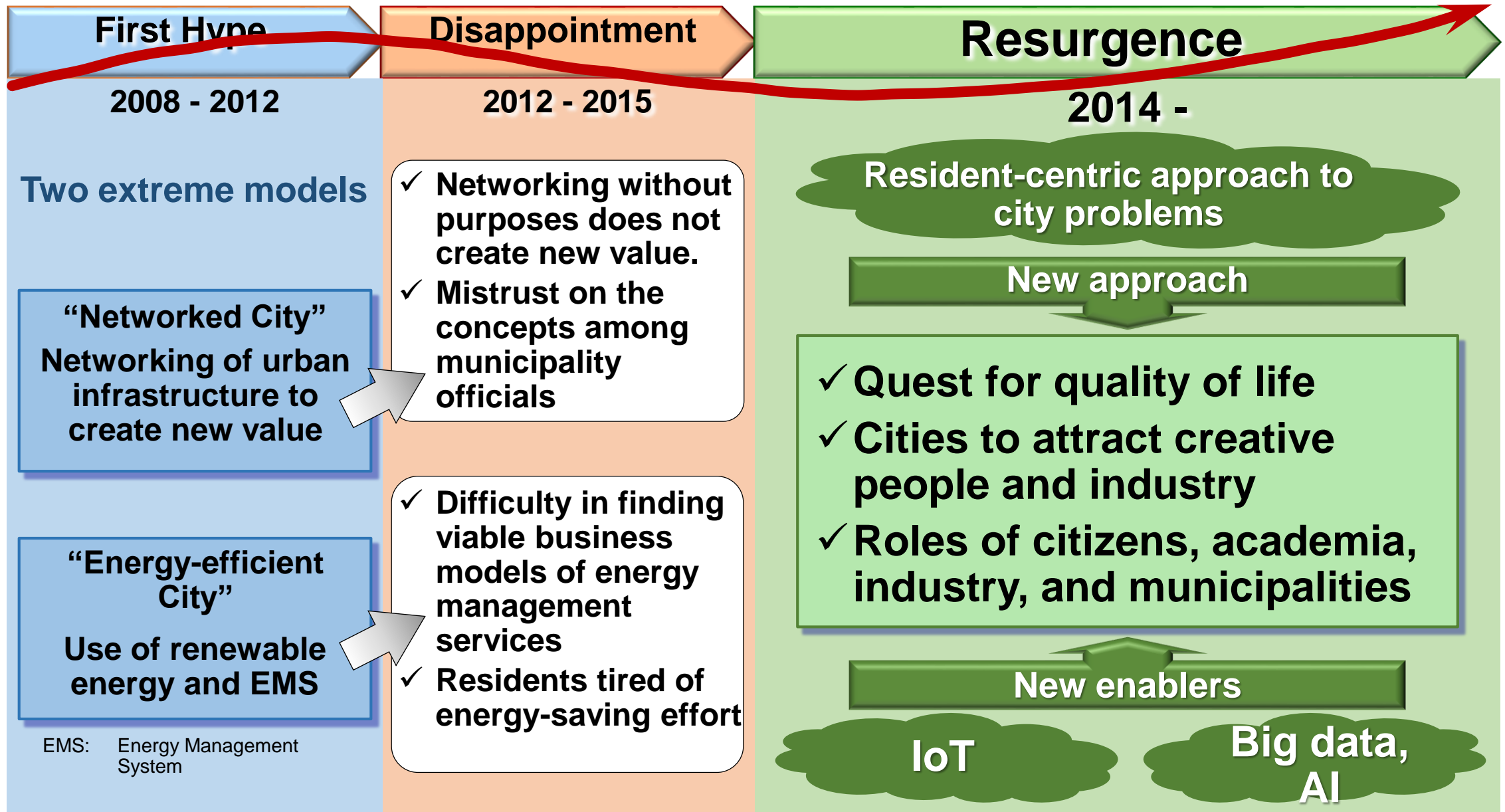
EMS: Energy Management System

## Disappointment

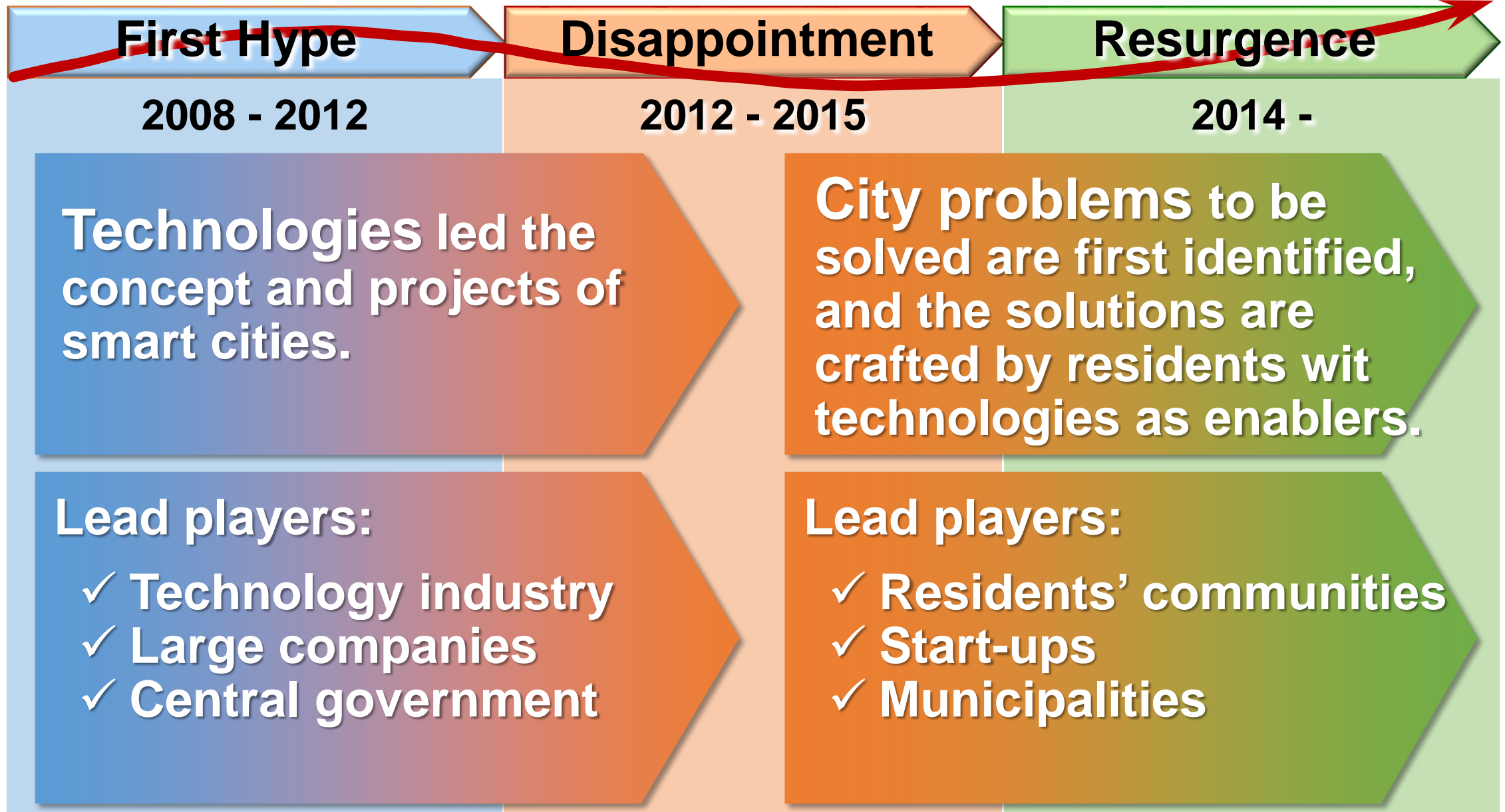
2012 - 2015

- ✓ Networking without purposes does not create new value.
- ✓ Mistrust on the concepts among municipality officials
- ✓ Difficulty in finding viable business models of energy management services
- ✓ Residents tired of energy-saving effort

# Changing Images of Smart Cities (3)



# Changing Images of Smart Cities (Summary)



# Examples of Past Smart Cities

| City        | Country | Characteristics   |
|-------------|---------|---|
| Kita-Kyushu | Japan   | Energy-focused<br>(Social experiment with governmental funding)                               |
| Tianjin     | China   | Mostly Energy-focused<br>(Joint project of Chinese and Singaporean Governments)               |
| Dubuque, IA | USA     | IBM-led pilot project with municipality   |
| Lyon        | France  | Mostly Energy-focused<br>(Combination of areal energy management, ZEB, and electric vehicles) |

# Kita-kyushu City

- Next-Generation Energy and Social System Demonstration: METI
- ✓ Dynamic pricing of electricity and behavior of the residents



Examples of screens for CEMS





# Tianjin Eco-City

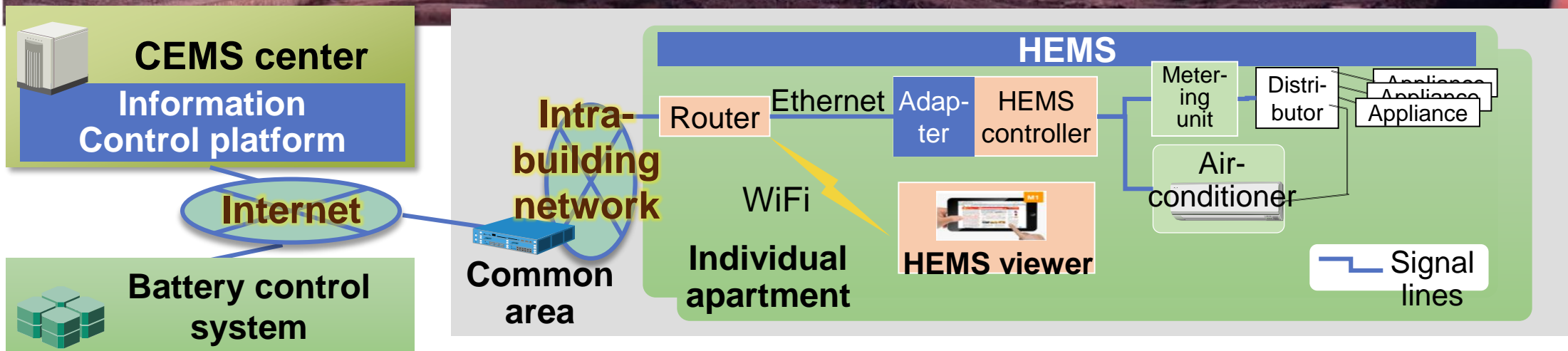
- Building a large city from zero on a filled-up land

New-energy technologies

Energy-saving technologies

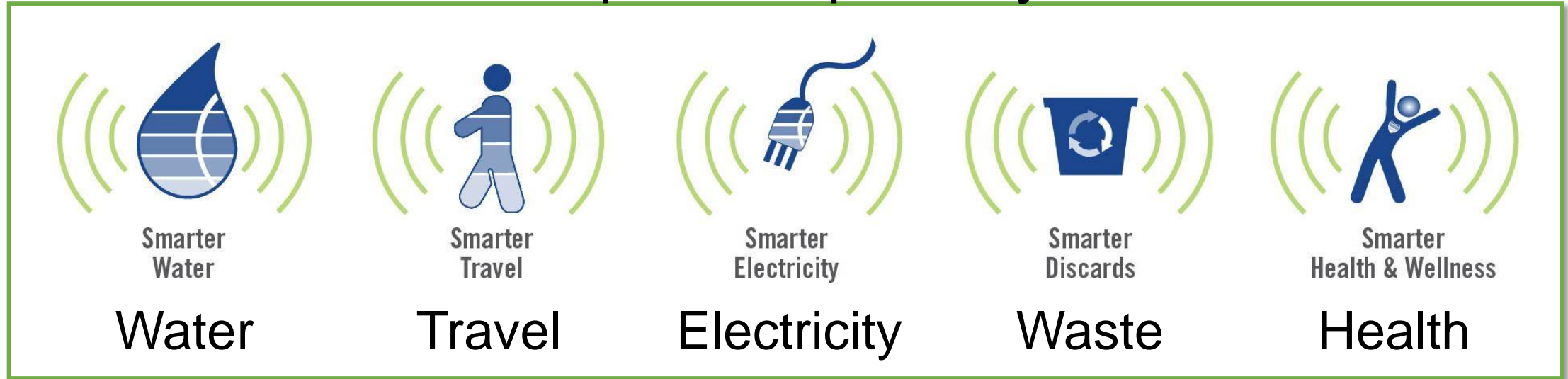
Battery application technologies

✓ Technologies led the concept of the development.



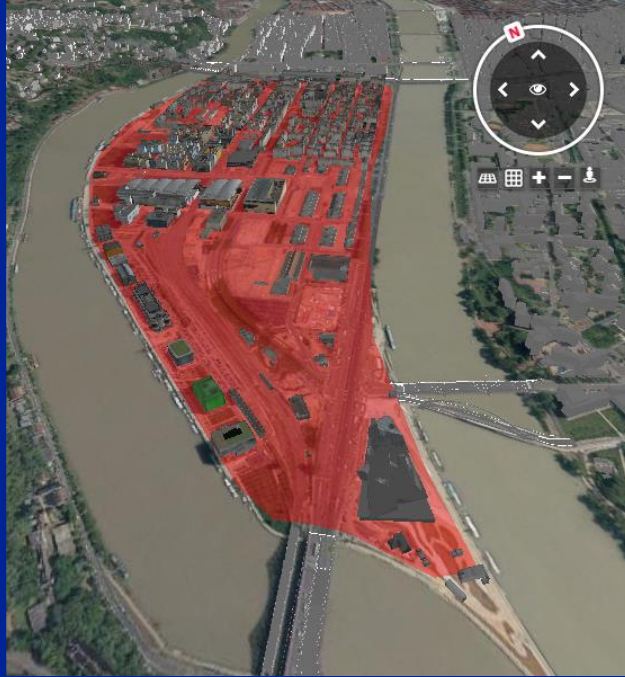
# Dubuque, Iowa, USA

- ✓ IBM selected Dubuque as a pilot city of “Smarter Cities”



- After the experiments ended and reports were published, no further investment has been made.
- IBM, which opened a new factory to secure employment, closed the factory after the pilot project finished, and the local employees lost jobs.

# Lyon, France



- Local renewable energy
- Reduction of use of conventional cars
- Refurbish of existing buildings to reduce energy consumption
- Affordable dwellings and convenient public spaces
- Data platform to monitor generation and consumption of energy
- ✓ Joint project with NEDO's overseas demonstration programs
- (\*) NEDO: New Energy and Industrial Technology Development Organization, a Japanese governmental agency for granting industry

# What are smart cities?

- *A smart city is* an “**Eco-system**”, in which the city has developed a system (1) to **identify its problems** to reach the quality of life the people want to have, (2) to **find the solutions** to the problems with the people, (3) to **implement the solutions** to reach the higher level of quality of life, and (4) to **keep repeating the process** to continuously improve the quality of life of the people and residents as well as the level of services the municipality offers to the people.

# Three Ways to Solve Urban Problems

## Urban Problems

Solvents

Solution  
by Policies

Solution  
by Change of  
Lifestyle

Solution  
by  
Technologies

Players

Municipality

Residents

Industry

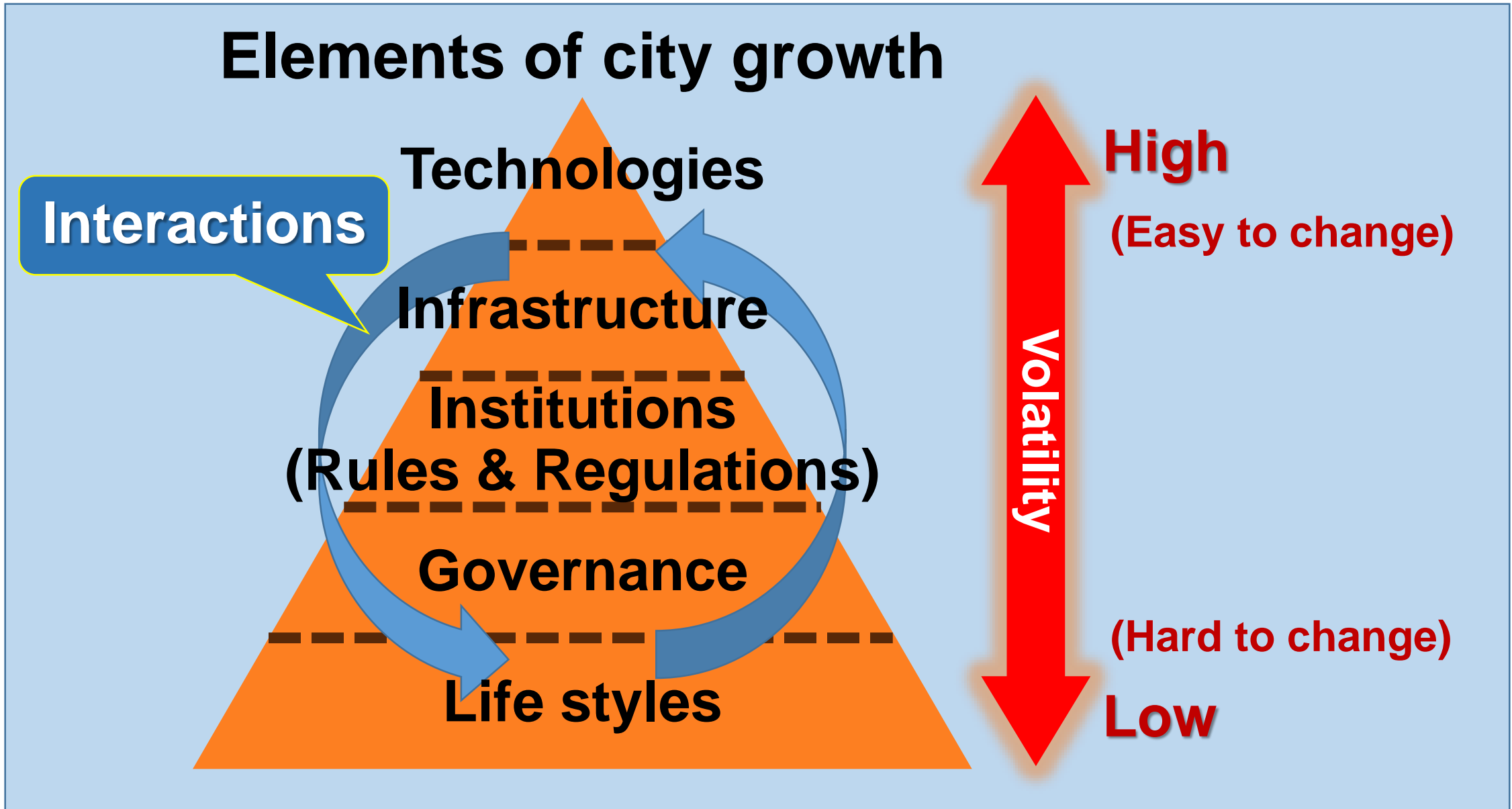
Challenges

Breaking  
down of silos  
in municipality  
office

Resident  
acceptance  
and  
participation

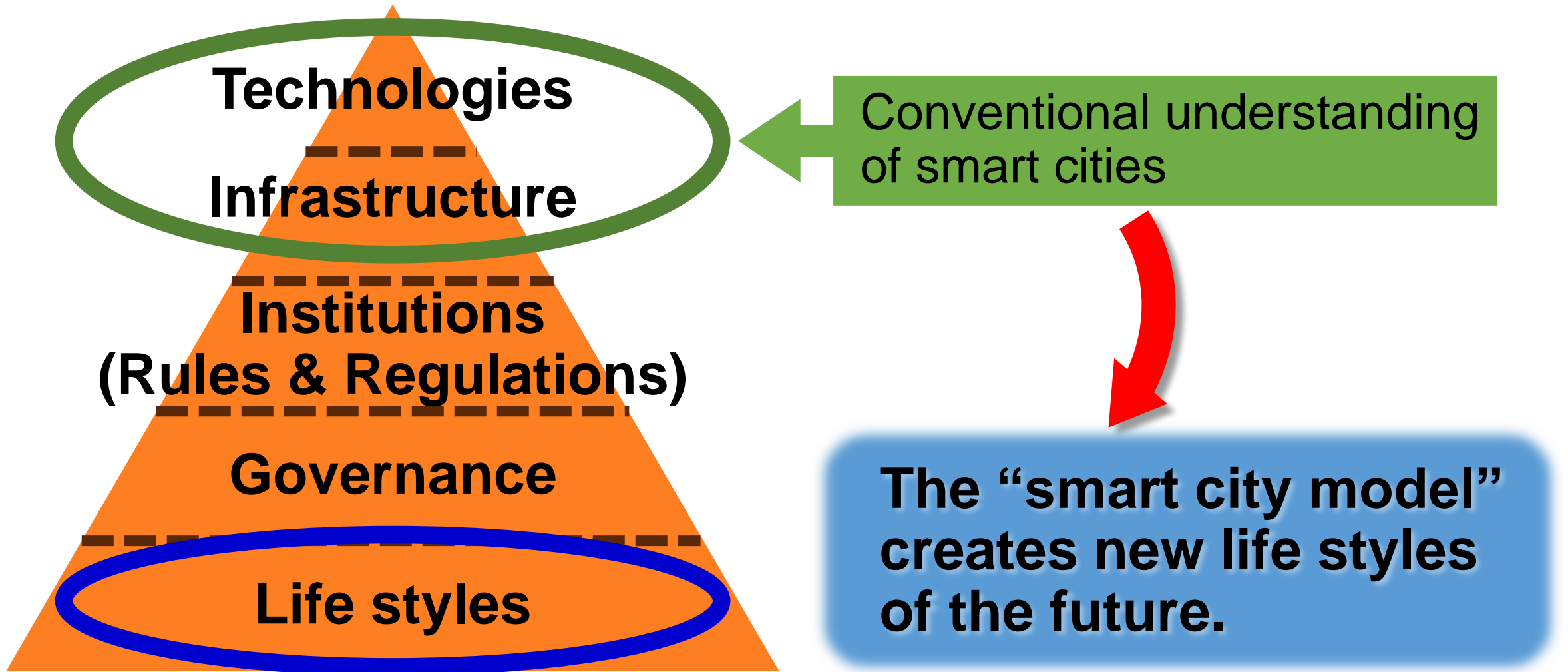
Business  
models  
Long  
payout time

# Layers of Elements of City Growth

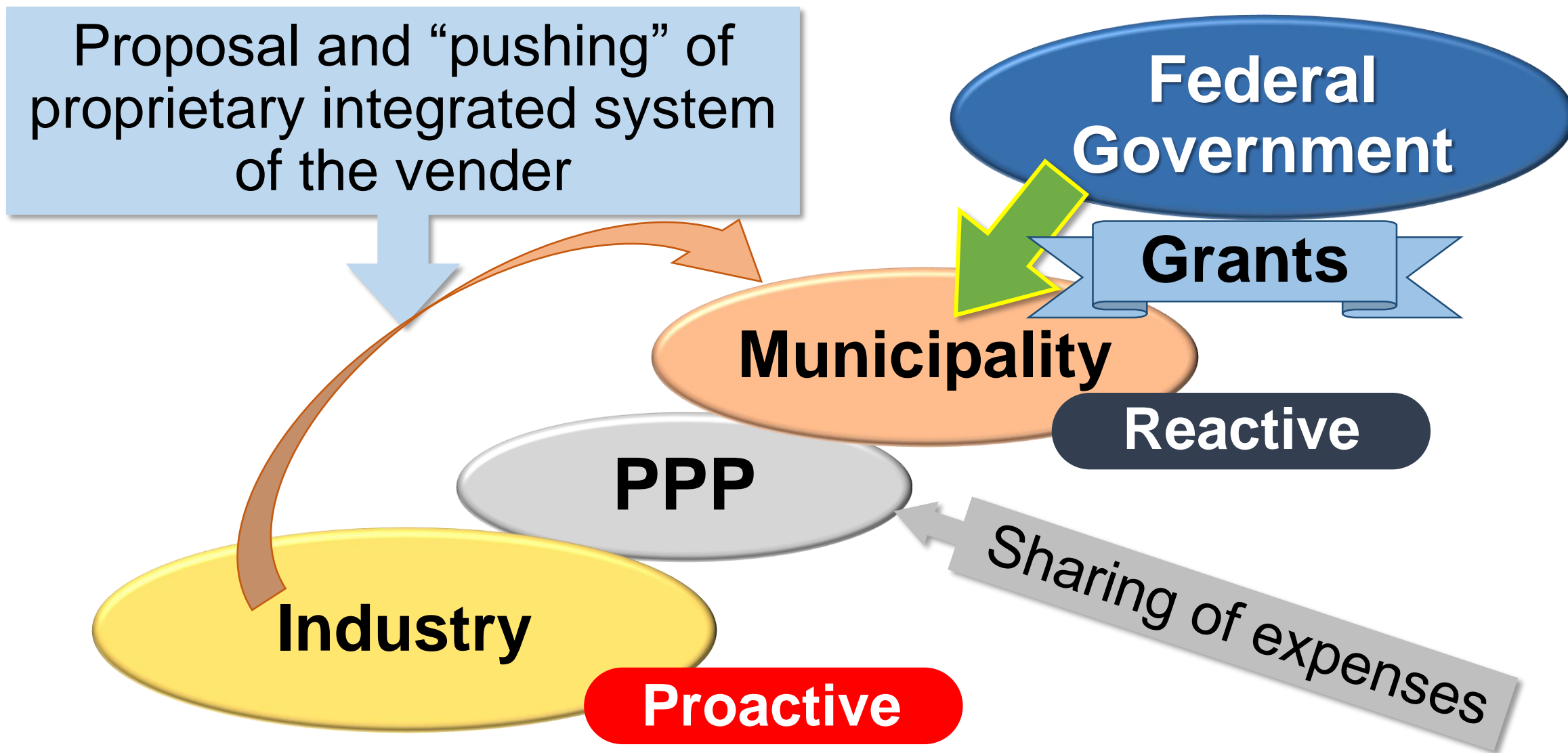


# Smart Cities are All About Life Styles

## Focuses of Smart Cities

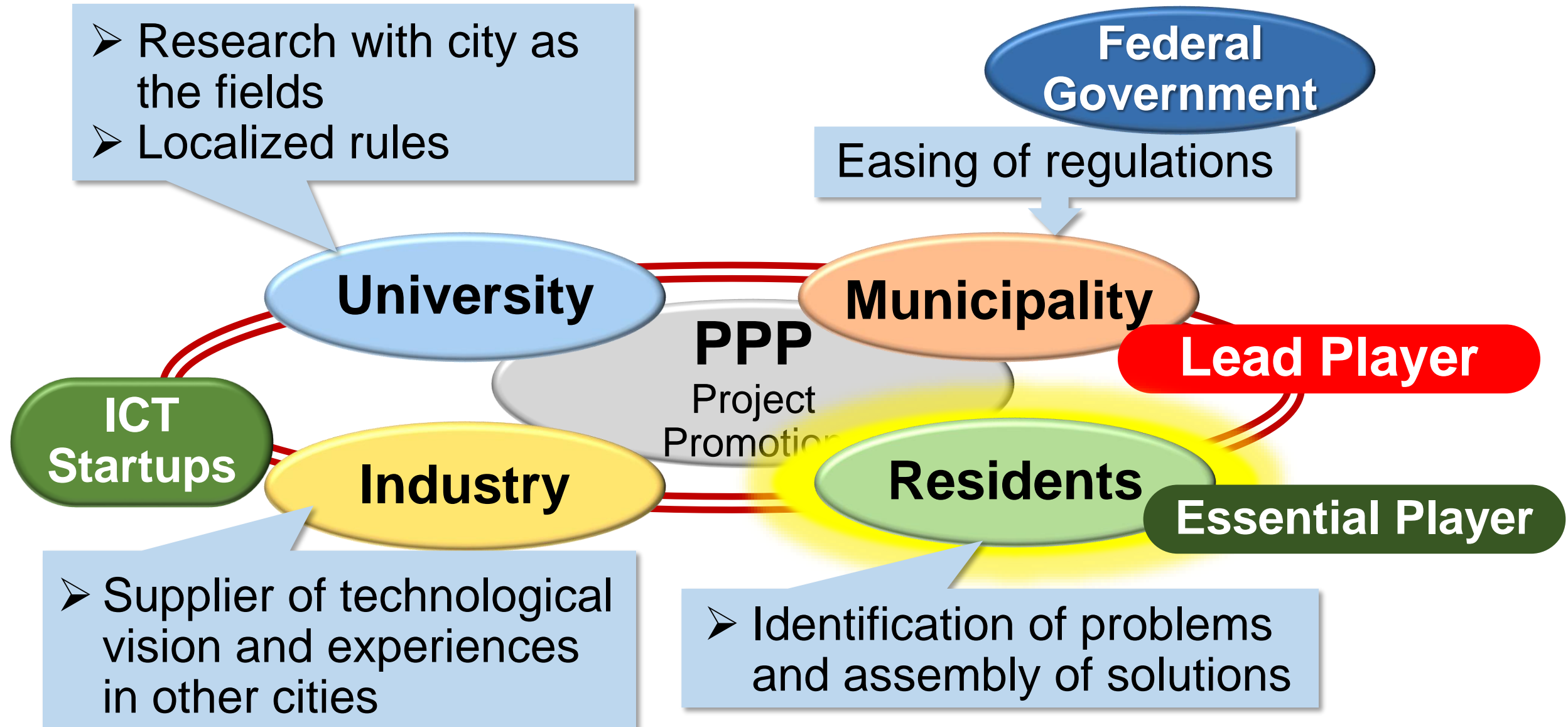


# Old Model of Public-Private Partnership





# New Model of Public-Private Partnership



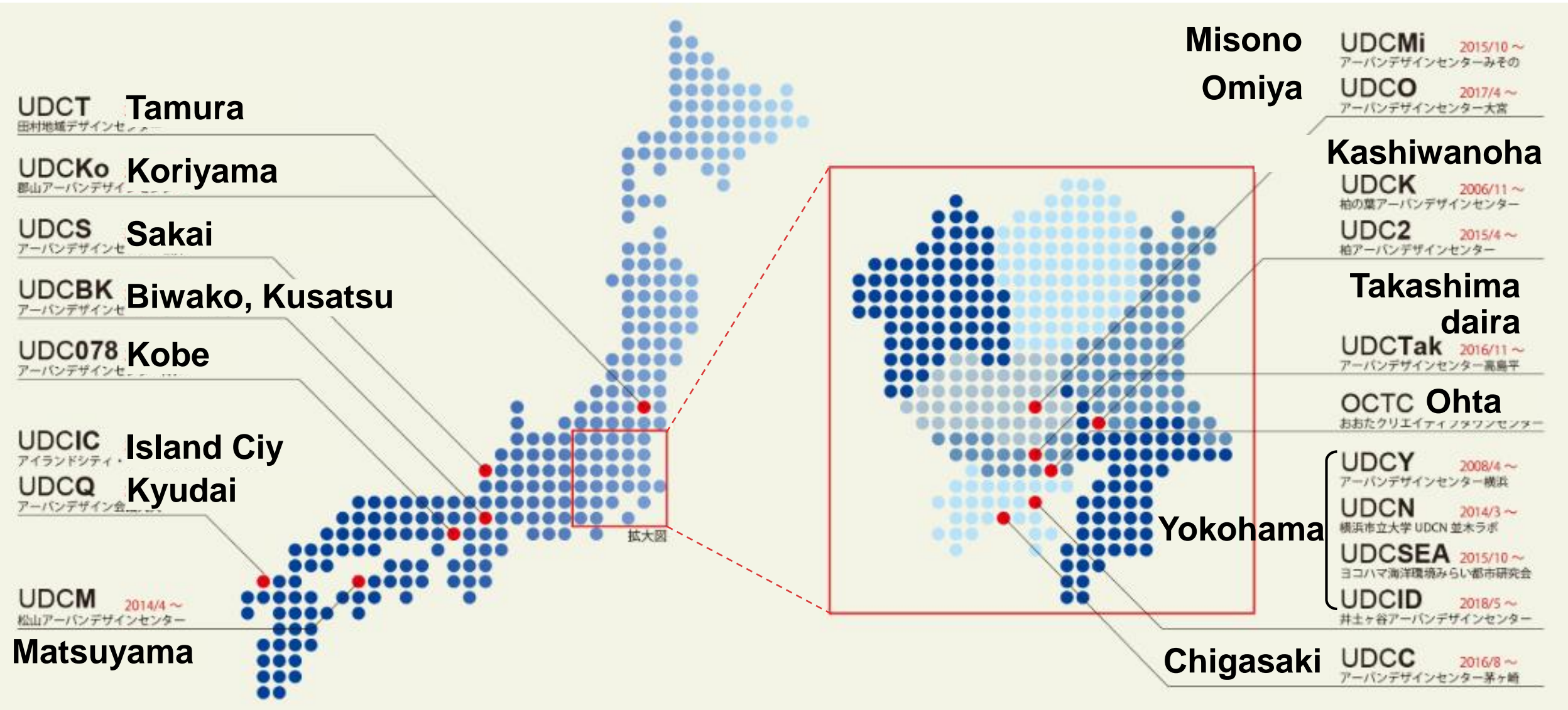
# “Smart City Model” to Open the Future Society

“Smart City” is not just an urban development.

## Sustainable Growth



# “Urban Design Center” Activities



# “UDC” Agenda

1. To be the hub of public-private-people-university partnership,
2. To establish clear targets and strategies, and execute them,
3. To act always on actual fields (not on desk),
4. Professionals on urban space design to lead the activities,
5. To keep challenging new ideas,
6. Everyone to enjoy the activities,
7. To open and share the latest information,
8. To expand the UDC Network to nationwide and worldwide



# Advocator of Urban Design Center



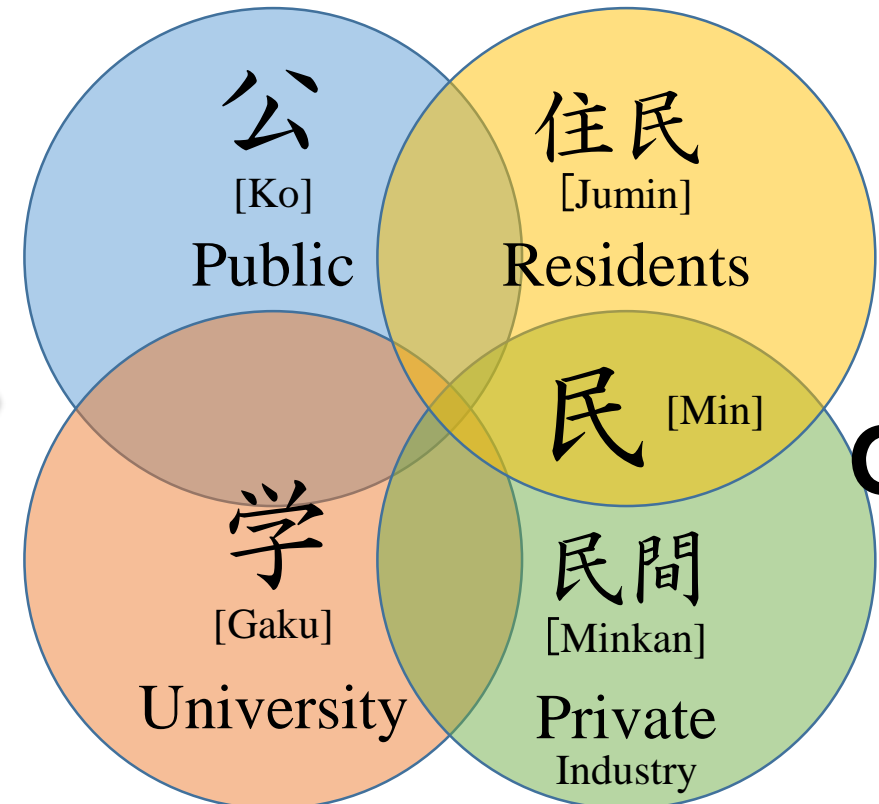
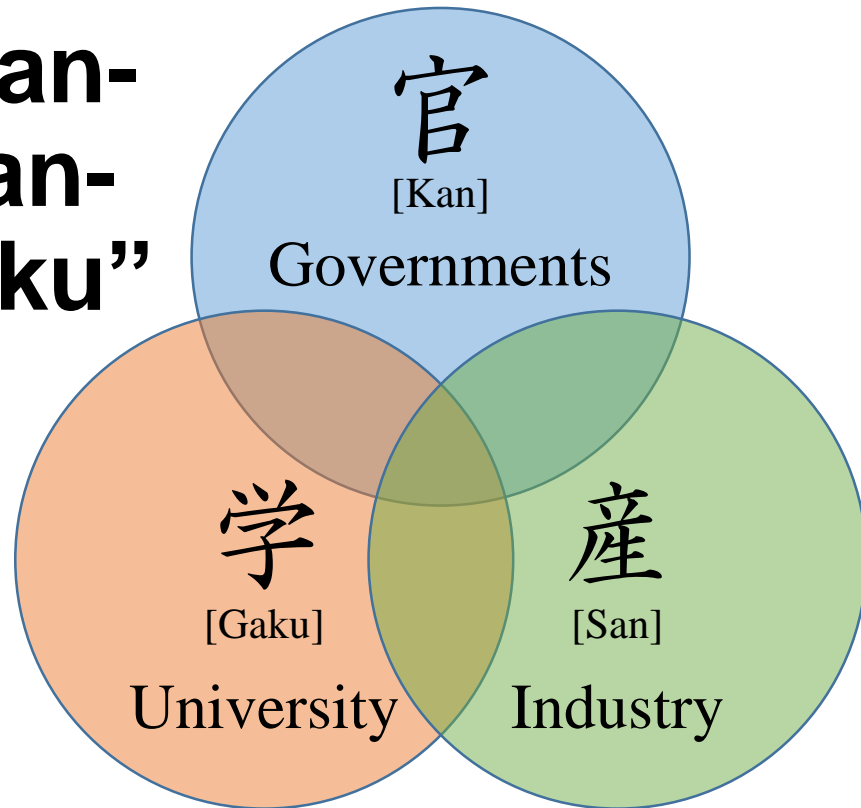
**The late Professor Takeshi Kitazawa** (1953-2009)

The “Inventor” of “Urban Design Center” and the “Ko-Min-Gaku” concept.

1977-1997 Urban Design Bureau, Yokohama City

1997-2009 Professor of Tokyo University (Department of Urban Engineering, and School of Frontier Science)

“San-Kan-Gaku”

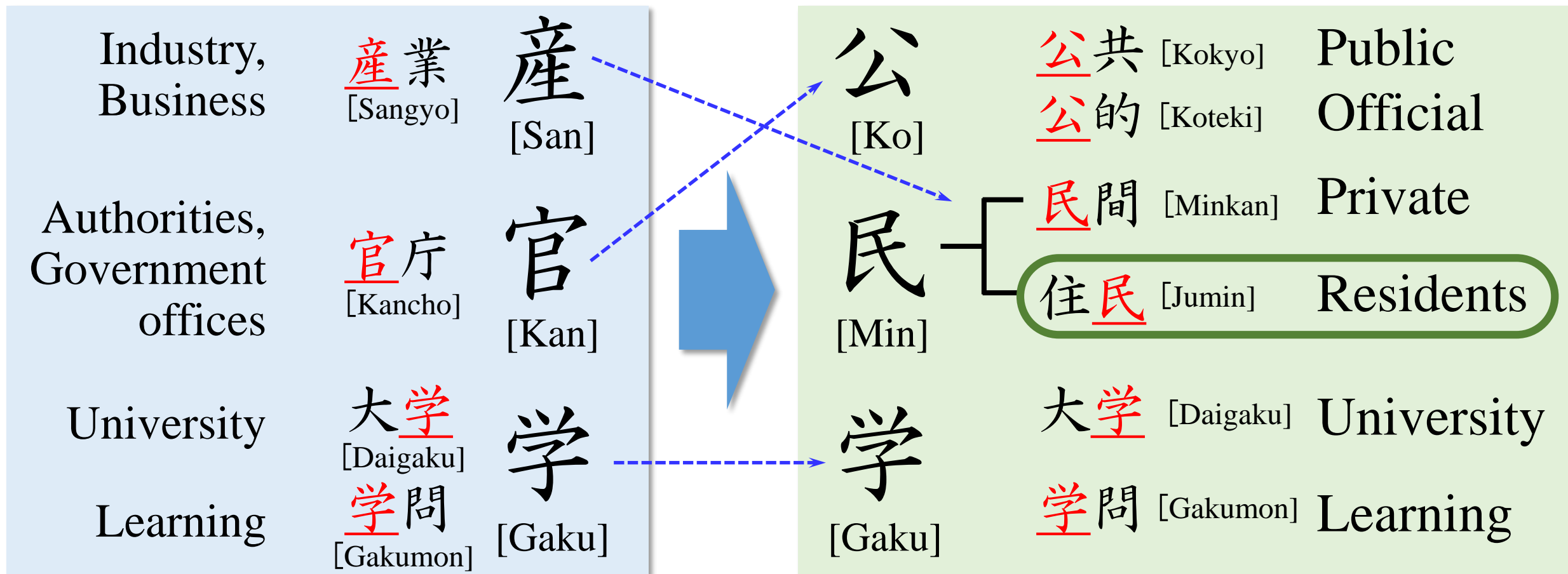


“Ko-Min-Gaku”

# “San-Kan-Gaku” and “Ko-Min-Gaku”

「**産官学**」 [San-Kan-Gaku] is most commonly used to describe the cooperation and partnership among government (public), industry (private), and university (academia).

「**公民学**」 [Ko-Min-Gaku] is less used, but is defined by the late Professor Kitazawa to include residents.



# Streets have become offices and salons

Offices in the past



Enclosed rooms with office furniture

**Mobile Devices**

- Laptops
- Tablets
- Smart phones

**Digital Canopy**

**Streets, Squares and Parks**



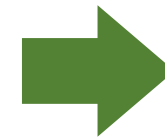
- **Streets** were used for moving from one place to another, but now are used for **meeting and talking with others**, and have become the **cradle of innovation**.

# Streets to squares in major cities

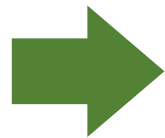
**Osaka,  
Japan**



**Times Sq.  
New York**



**The Seine,  
Paris**





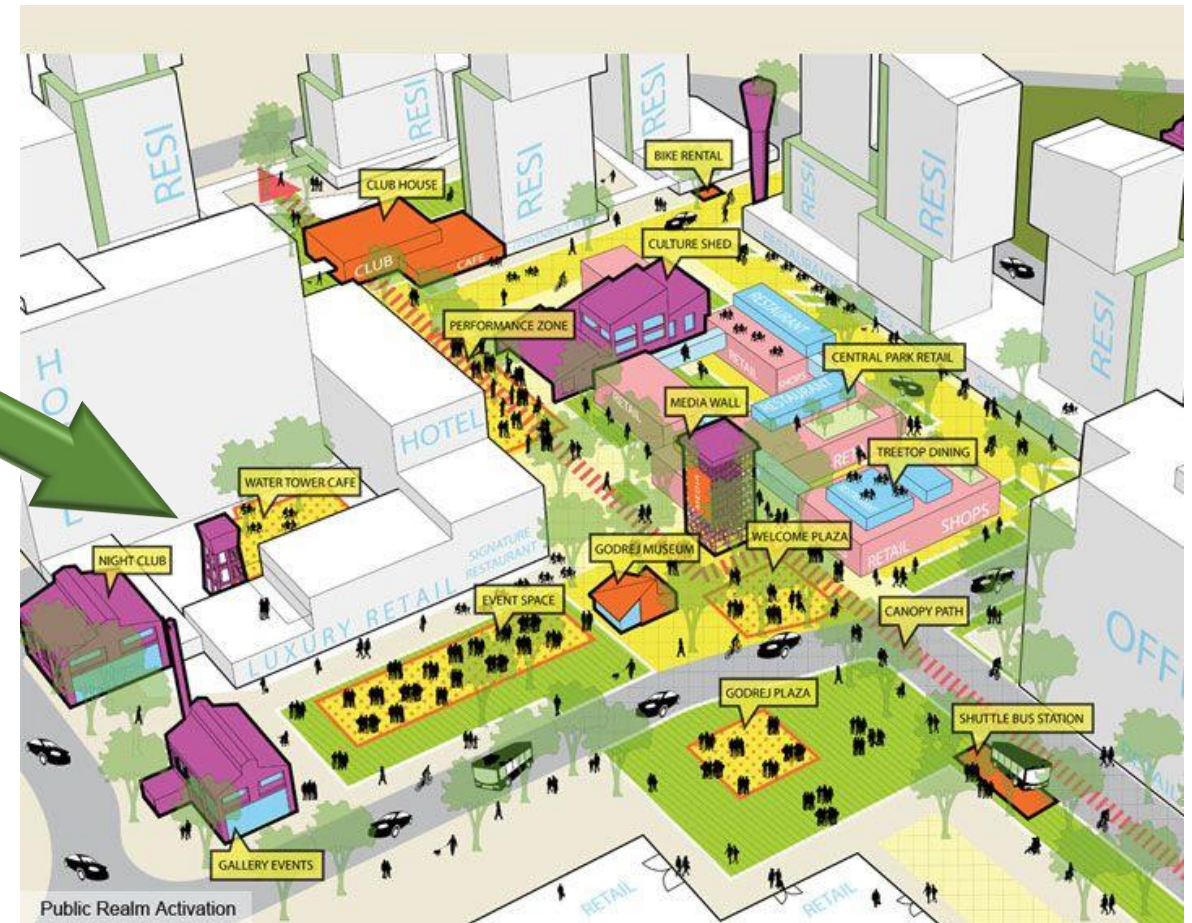
# From “Functional Zoning” to “Mixed Use”



Functional zoning in the conventional urban planning

## Mixed-use areas

- ✓ Combination of offices, commercial and residential areas
- ✓ Opportunities of meeting different types of people
- ✓ Ease of commuting



# Moscow Smart City Concepts

## Goals

- ✓ Quality of Life – better environment for citizens and businesses
- ✓ Efficient Government – data-driven decisions and strategy
- ✓ Solid Infrastructure – high capacity to meet the needs of people and machines

## Approaches

- ✓ E-readiness
- ✓ ICT infrastructure
- ✓ City Wi-Fi & mobile internet
- ✓ Smart transport
- ✓ Visit a doctor online

## Services

- ✓ Electronic school
- ✓ Electronic document flow
- ✓ Finance
- ✓ Safety
  - CCTV
  - Rescue

## Citizen engagement

- ✓ Наш город
- ✓ Active Citizen Online Referendum System

# Distinctive Features of “Moscow Smart City”

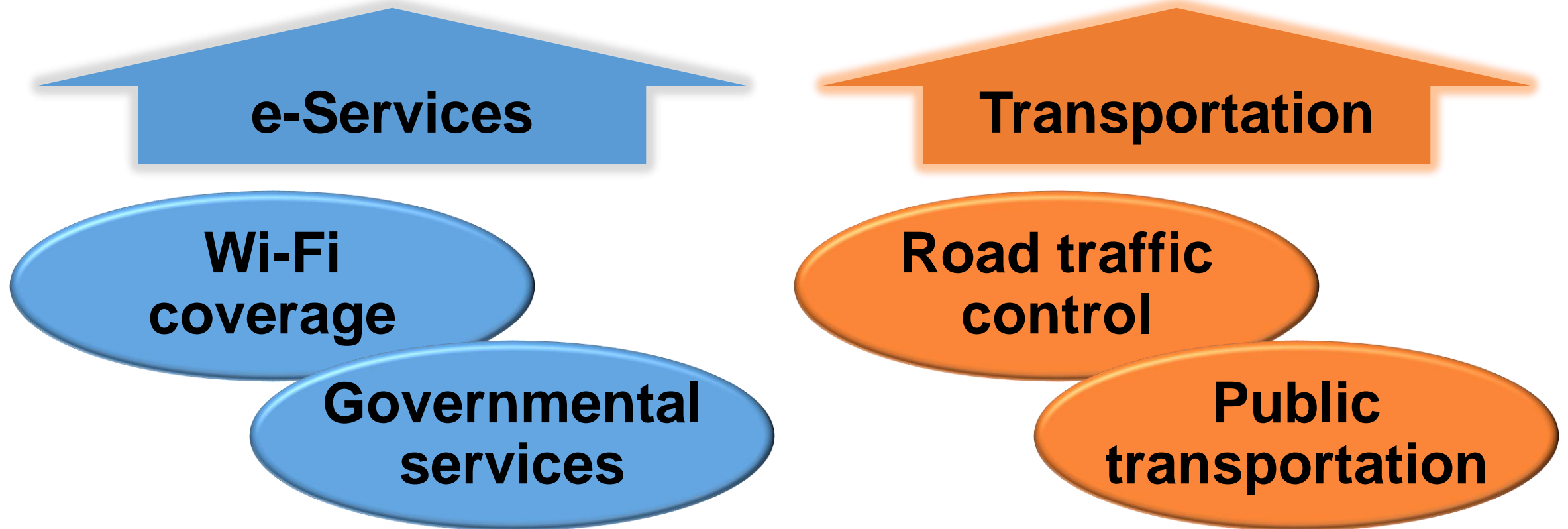
- **“E-readiness” and “ICT infrastructure” for better accessibility and reduction of management cost for local government in delivering its services to the residents;**
- **“E-services” disseminated to healthcare, education, and transportation;**
- **Significantly improved road traffic and public transportation systems;**

☆ **Typical “ICT-centric” smart city**

# Moscow on the “Smart City Model” (1)

## Current status

2 pillars of approaches



# Moscow on the “Smart City Model” (2)

## e-Services (IoT) canopy

Municipal services

Healthcare

Infrastructure

Education

Work/life place vicinity

Inclusiveness of elderly

City structure

Non-technological measures

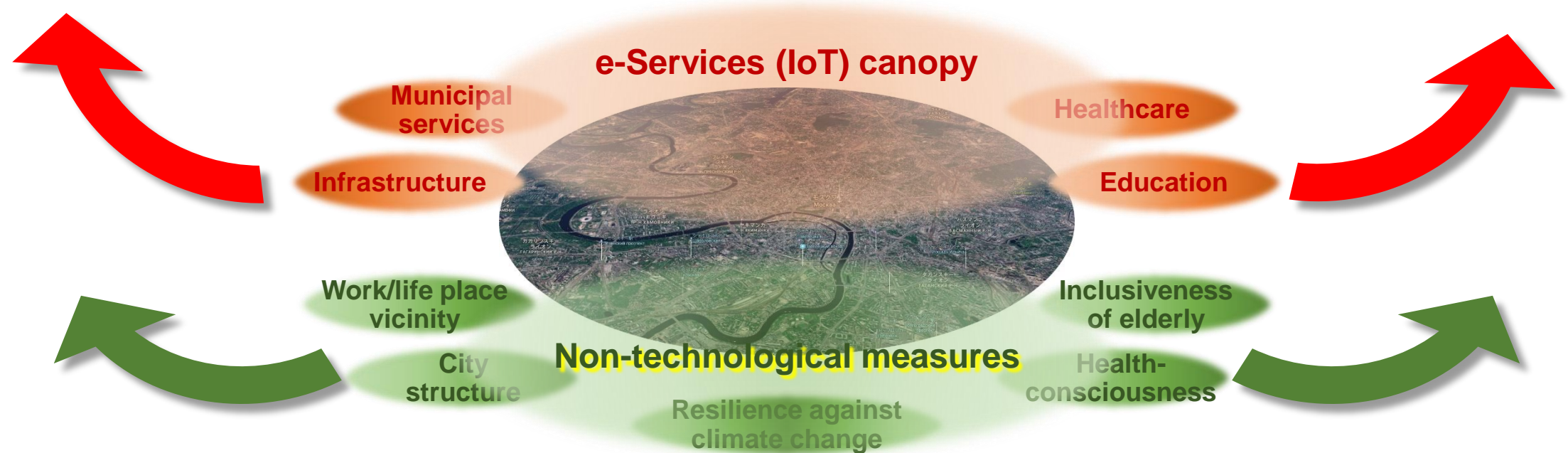
Health-consciousness

Resilience against climate change



# Expectations on the “Moscow Smart City”

- ◆ The leading model of “Smart Mega-city” in the “Digital Economy” age
- ◆ Creation of new urban life style established on balanced combination of urban renovation plans and connected city plans



# Layered Approach to “Smart Mega-City”

- ◆ City-wide deployment of platform projects: ICT canopy, Road traffic control
- ◆ Demonstration projects in limited pilot areas with limited scale: Health-conscious community, Multi-generation neighborhood

**City-wide projects  
(Thin but broad)**

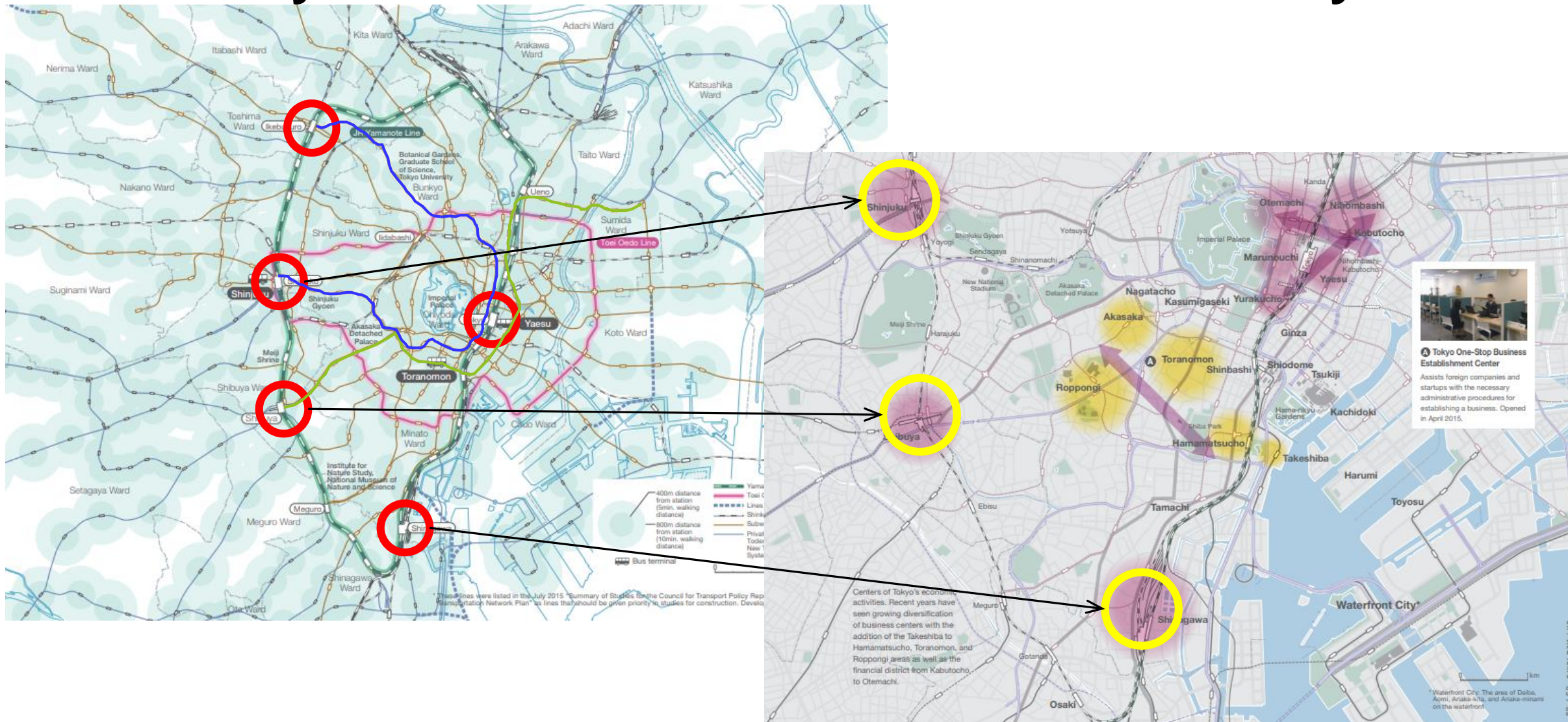
**Tactical Urbanism**

**Specific projects in  
limited pilot areas  
(Small but deep)**



# Tokyo Experiences (1)

## ◆ Railway Network and Business Centers of Tokyo





# Tokyo Experience (2)

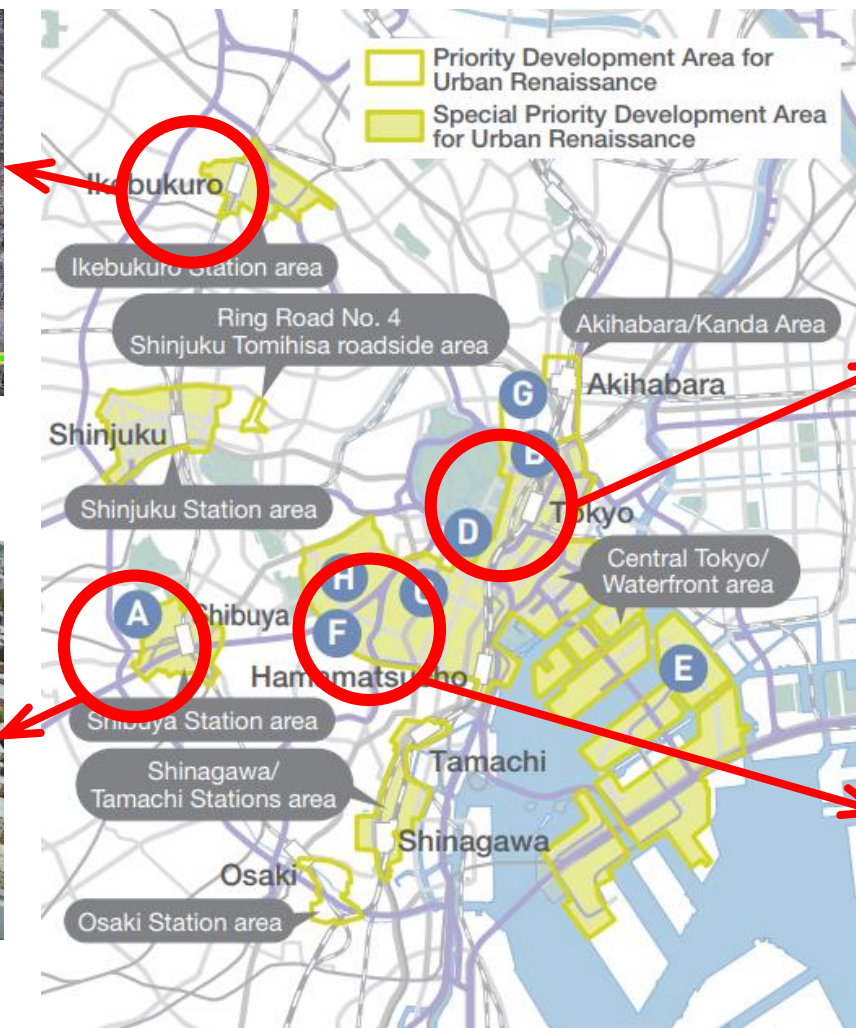
## ◆ Urban development of hub areas – Public-Private Partnership



Ikebukuro



Shibuya



“Dai-Maru-Yu”



Shin-Tora Avenue

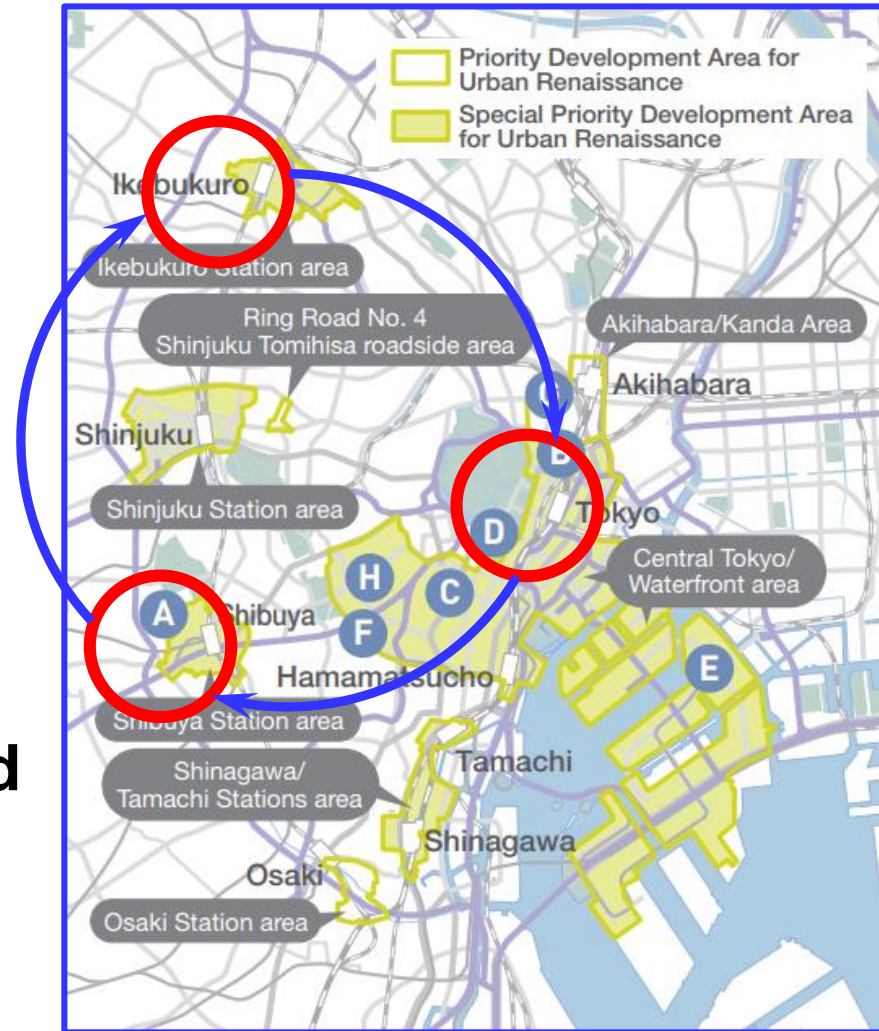
# Urban Development in the “Shrine Transfer Model”

- ◆ Circulation of development areas with several decades of intervals



“Ise” Shinto Shrine

- The deity is transferred to a new shrine building, which is newly built once in 20 years.



“Dai-Maru-Yu”



Shibuya



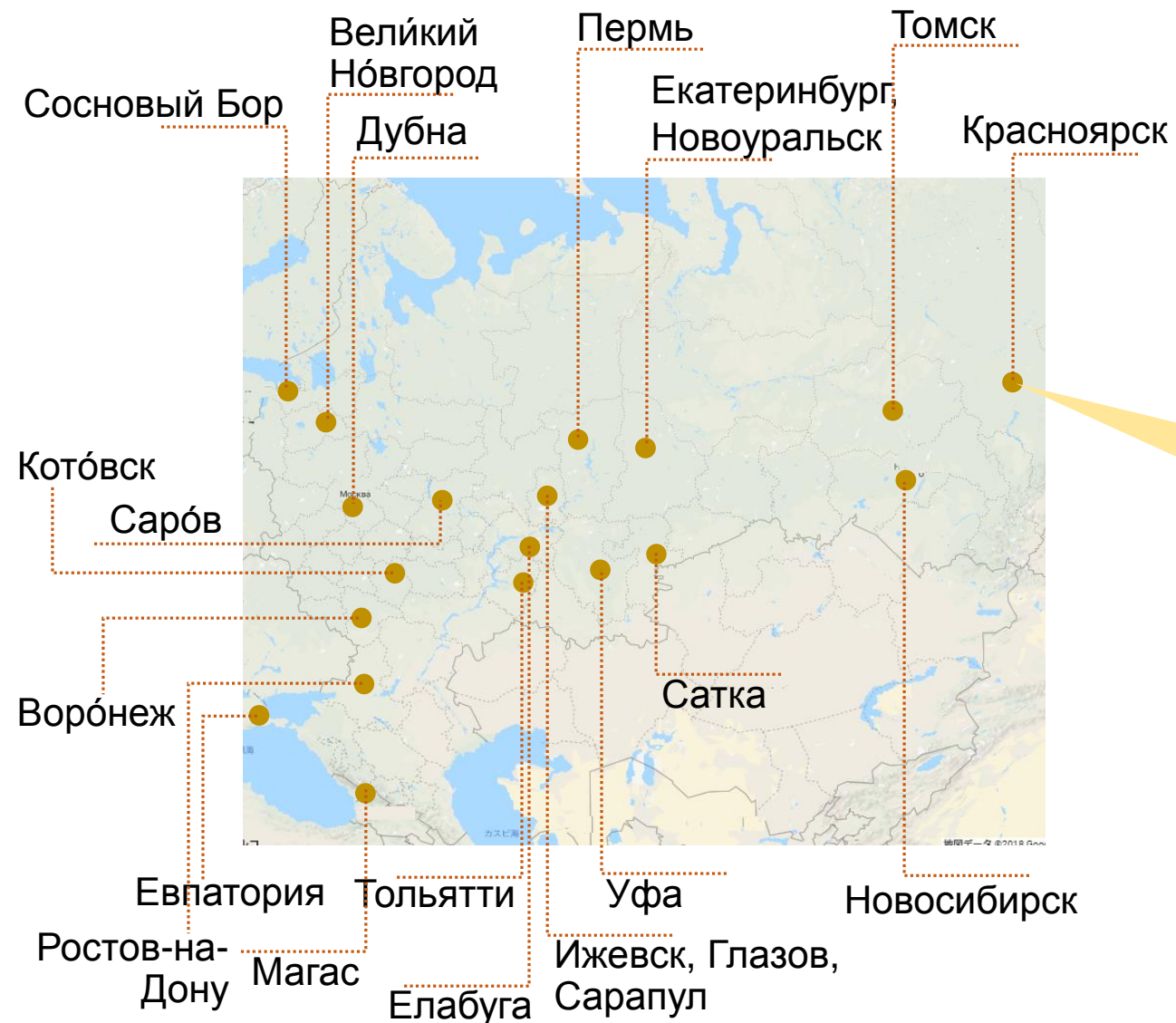
Ikebukuro

# Tactical Urbanization and Strategic Planning

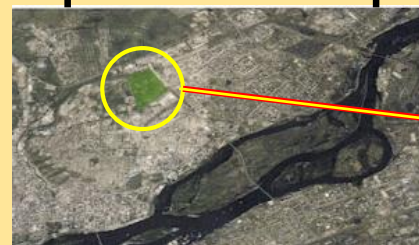
- ◆ **Russian bureaucrats love “Strategy”, but once they obtain the strategies, they would never establish execution plans on the strategy to implement the targets.**
- ◆ **Plans are the basis of all the actions, even if it reminds you of the Soviet days.**
- ◆ **Strategic plans for the entire direction and vision are needed to align the “step-by-step” activities in tactical urbanization.**
- ◆ **Tactical urbanization without base strategy or grand design will fall into catastrophe.**

# Contrasts

## “Smart City” Initiative by Министерство строительства и жилищно-коммунального хозяйства Российской Федерации



### Проект «Преображенский»



- ✓ Demand Side
  - Residential heaters with thermo-control
  - Heat insulation of house walls and windows
- ✓ Supply Side
  - Co-generation and energy management
- ✓ General
  - “Green design” of buildings
  - Home energy management systems (HEMS)

★ **Old-fashioned smart city model!**



**Thank you for your attention.**

Michinaga Kohno

President and Chief Executive Officer

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# Back-up

# Moscow Smart City Concepts (1)

- ✓ Smart City Goals
  - Quality of Life – better environment for citizens and businesses
  - Efficient Government – data-driven decisions and strategy
  - Solid Infrastructure – high capacity to meet the needs of people and machines
- ✓ Workscope
  - Schools, hospitals, city administration depts., municipal service providers, traffic police offices, public transport, rescue services
- ✓ Centralization
  - IT budget – creation of cross-functional structure in charge of technology development and procurements for the whole city
  - Benefits: economy of scale, better planning, interoperability
- ✓ E-readiness: ICT infrastructure
  - Wi-Fi in metro, Wi-Fi in city center - seamless handover, public hotspots, broadband >20MBs, 4G coverage, smartphone penetration, connected citizens, connected officials
- ✓ Electronic Document Flow
  - Faster documents approval and coordination, faster decision-making, reducing labor costs, ensuring safety of stored documents
- ✓ Finances
  - Unified accounting system
  - One-click reporting, real time billing and reporting, big data analysis, transparent for supervising authorities

# Moscow Smart City Concepts (2)

- ✓ Finances (Government procurements)
  - Government procurement system
  - Equal access of suppliers to cities procurements, transparency of cities procurements, budget saving driven by auctions, anticorruption barriers system
- ✓ Housing and public utilities (Resources efficiency)
  - Smart metering system in 3,500 buildings of governmental institution
    - ◆ Real-time resources accounting, water pressure, grid integrity control
  - City wide smart metering and control system for 33,000 residential buildings
  - Unified city vehicles tracking system for 126 municipalities
    - ◆ Routes monitoring, fuel consumption, speed monitoring, operation mode
- ✓ Safety (CCTV)
  - Centralized city-wide VSAAS
- ✓ Public services
  - 200 public services available online and via mobile
    - ◆ Online portal, 10 mobile apps, 20 SMS and USSD services
- ✓ E-healthcare
  - Unified resource management and health monitoring system
    - ◆ Patient flow control, online appointments, cloud-based EHRs, e-prescriptions, cloud-based accounting



# Moscow Smart City Concepts (3)

- ✓ Education
  - Digital environment for teachers, parents and pupils
    - ◆ Online school diaries, online assignments, customizable modular presentations for tutorial sessions, parental notifications and alerts
- ✓ Safety (Rescue)
  - Unified management system and personal tablets for each of 750 crews
    - ◆ Accident details from help line, Video from CCTV, best route based on traffic situation
- ✓ Citizen engagement (online complaints)
  - Public control over the quality of city infrastructure
- ✓ Citizen engagement (E-voting)
  - City-wide e-voting app
    - ◆ Weekly voting regarding city development issues, votings can be targeted to specific districts and streets, all decision should be implemented by government

# Emerging Markets Are Catching Up!

## India

- ✓ 100 “Smart Cities” lead by PM Modi
- ✓ Two approached
  - Model district approach (80%)
  - City-wide but shallow (20%)



## Korea

- ✓ Central government named Busan and Sejong as model cities.
- ✓ Problem-solving approach while U-Cities were technology-based



## Vietnam

- ✓ Parallel promotions in Ho Chi Minh City, Da Nang, and Hanoi regions
- ✓ 3 districts named as pilot areas of Ho Chi Minh City



## Russia

- ✓ New initiative by Ministry of Construction, Houses and Utility of Russian Federation
- ✓ 21 model cities nominated



# ASEAN Smart City Network



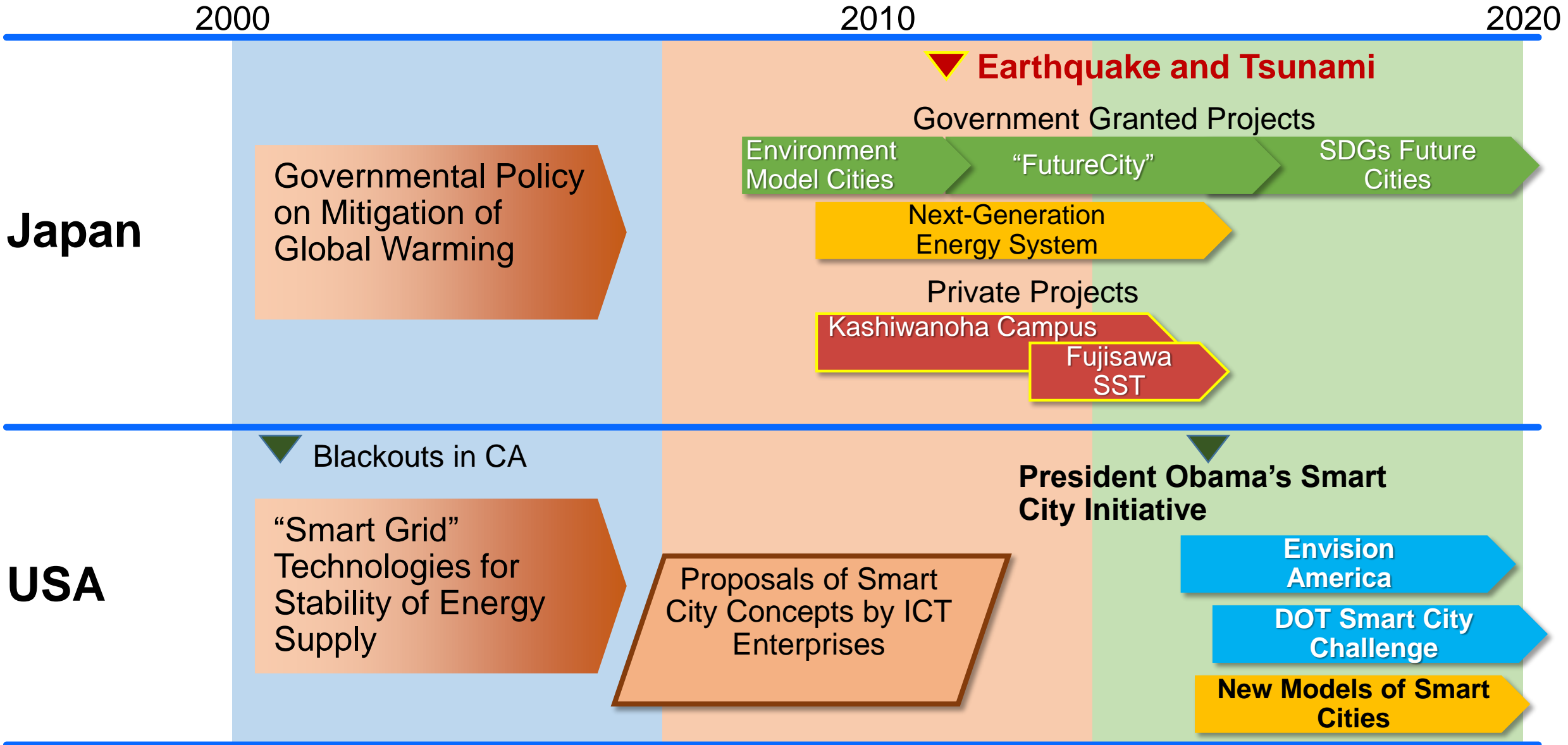
- ✓ Agreement in the 32<sup>nd</sup> ASEAN Summit, April 28, 2018, in Singapore
- ✓ Objectives include (1) promotion of smart city development, (2) creation of financeable projects for private sector, and (3) securement of loan and support from external partners.

- ✓ 26 pilot cities selected, and 4 measures to be taken.
  1. Each pilot city establish action plans between 2018 and 2025,
  2. Development of guideline to be referred by cities,
  3. Annual meetings to be held,
  4. Each city to form “Twins” with external partners in ASEAN.

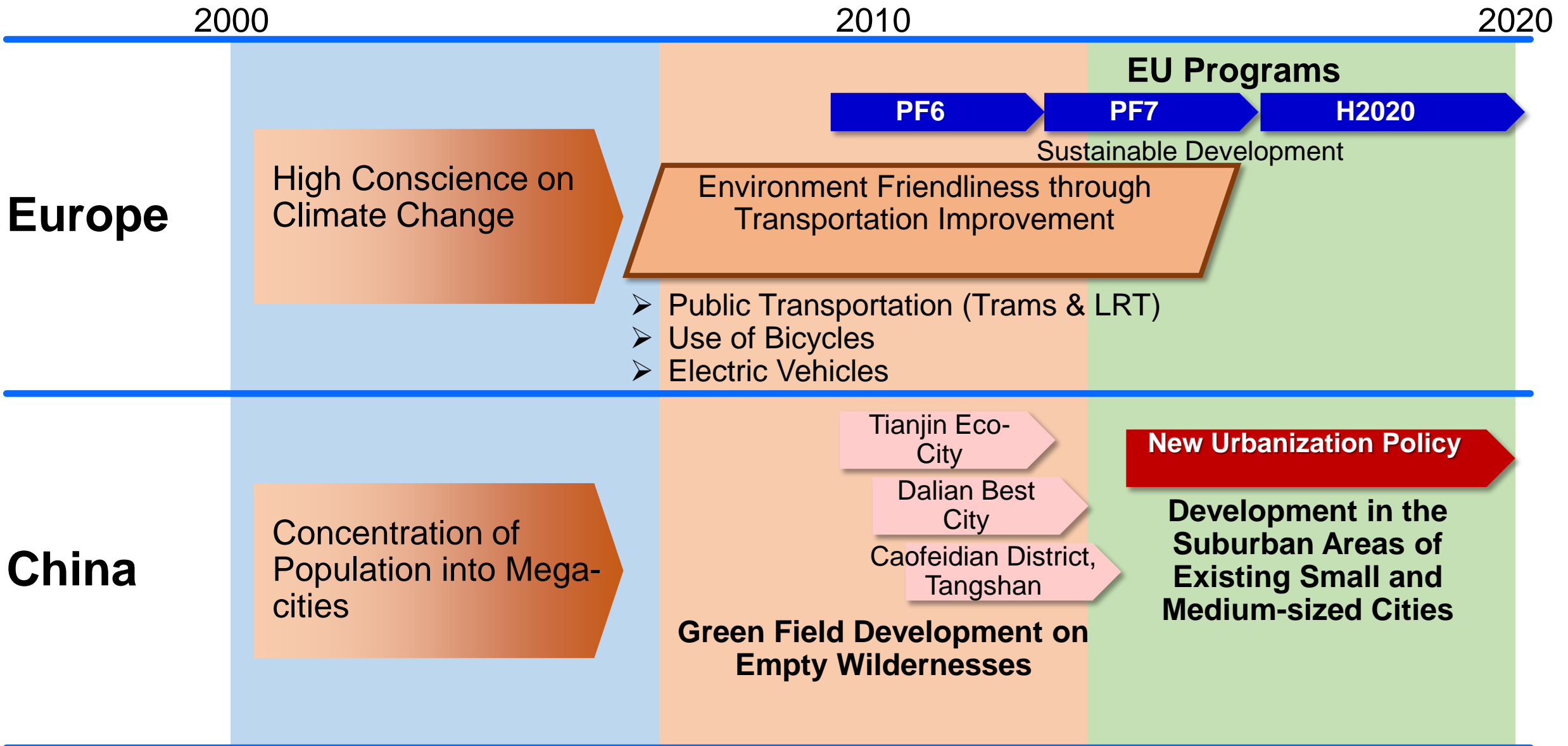


|                     |              |                  |               |
|---------------------|--------------|------------------|---------------|
| Bandar Seri Begawan | Bangkok      | Banyuwangi       | Battambang    |
| Cebu City           | Chonburi     | Da Nang          | Davao City    |
| DKI Jakarta         | Ha Noi       | Ho Chi Minh City | Johor Bahru   |
| Kota Kinabalu       | Kuala Lumpur | Kuching          | Luang Prabang |
| Makassar            | Mandalay     | Manila           | Nay Pyi Taw   |
| Phnom Penh          | Phuket       | Siem Reap        | Singapore     |
| Vientiane           | Yangon       |                  |               |

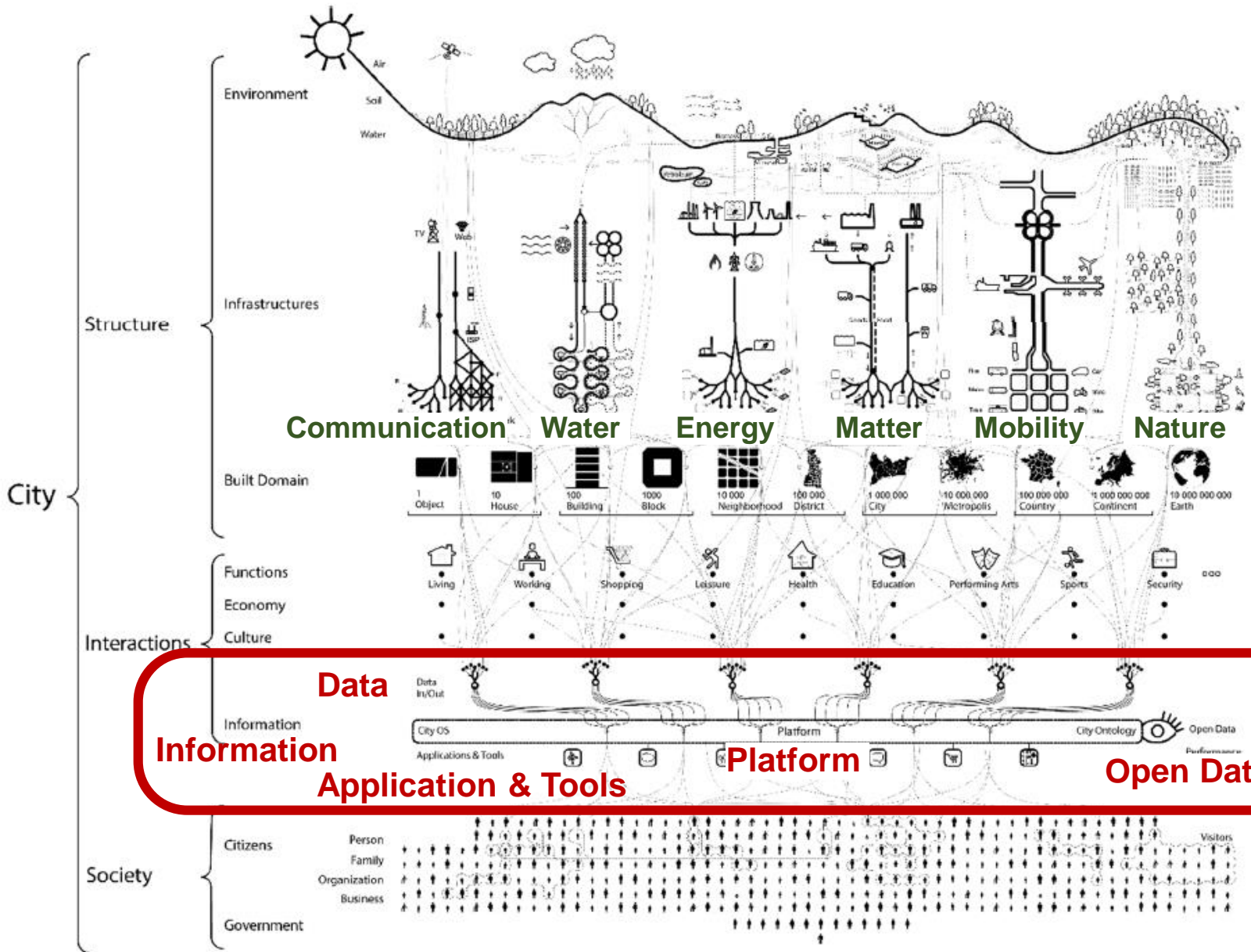
# Different Backgrounds of Smart Cities (1)



# Different Backgrounds of Smart Cities (2)



# Cities as “System of Systems”



The latest trends in understanding cities: “holistic” view of the cities



“Smart Cities” should also be viewed in holistic ways.

ICT-centric concept in narrow sense

Source: City Anatomy Model (City Protocol Society)